

Frequently Asked Questions

Lottery

Who is eligible to buy raffle tickets?

Alumni, Students and Staff of Keele University only.

What happens if someone outside of these groups buys a ticket?

They will be charged for their Lottery ticket(s) but will not be eligible to win the prize.

Can I buy multiple tickets?

Yes, there is no limit on the number of tickets you can buy.

How do I buy tickets?

Use the following link

Can I buy tickets in person?

No, tickets can only be bought online.

Auction

Who is eligible to bid in the auction?

Alumni only.

What if someone outside of this group buys a ticket?

The highest alumni bidder will win the auction. We will verify that bidders are authentic alumni before confirming who has won the auction.

Can I bid more than once?

Yes, you can enter more than one bid.

How do I bid?

Email a bid to alumni.hq@keele.ac.uk with the subject line Hawthorns Auction Bid

How will I know if I win?

Once the auction closes, we will contact the winning bidder to confirm that you are an alumnus/a and to take your payment over the telephone. You will receive written confirmation that your bid has been successful and that payment has been taken.

Can I pay in instalments?

Unfortunately not. The bid sum will be taken as a debit/credit card donation or via bank transfer to our account. We may allow the successful bidder, if they are UK based, to send a cheque. However, we will reserve the right to offer the prize to the next highest bidder if payment hasn't been received within a reasonable time frame.

Full details and terms and conditions online at www.keele.ac.uk/alumni/hawthornsauktion